

ABOUT CELEBRATION TOURS II

&

General Terms and Conditions

"Our unique itineraries are pieced together and founded on 20+ years of experience. Our objective is to listen to the needs and wants of our customer, ensure smooth transport, proper time management with clear and concise trip details, immediate attention and communication throughout the entire trip, as well as maximized destination enjoyment! The most rewarding aspect is having our customers return again and again, ready for their next getaway!"

We enjoy customizing itineraries, too! No group is too big or too small. As a local business, we look to sustain and build relationships with our local affiliates, support New England attractions, and provide safe, reliable access to our beautiful country!

I hope you share this gift of travel with family and friends! Providing this service is an honor and I do hope you contact us today!"

-Lillian Bruno-Burgess

PAYMENT POLICY & DEPOSITS: 1 Day Motorcoach Tour— FULL PAYMENT due at time of reservation. 2-6 Day Motorcoach Tour—\$100.00 deposit PER PERSON due at time of reservation.

CHECKS: Please make checks payable to FRAMINGHAM PARK & RECREATION DEPARTMENT. Mail checks in with application form with full payment for day trips/\$100.00 deposit per person for overnight trips at time of reservation.

CANCELLATION POLICY & CANCELLATION WAIVER FOR DAY TRIPS: Cancellations received after full payment until 16 days prior to departure- \$25 fee per person. No refunds for cancellations received under 16 days prior to departure. HOWEVER, a Cancellation Waiver is available for almost all trips. The Cancellation Waiver protects in case of cancellation for any reason, provided the office is notified by no later than 48 hours before departure. Waiver fee price varies from trip to trip and is listed on each flyer individually. Waiver fee must be included with deposit at time of reservation. Waiver is non-refundable, non-transferable, and valid for specified applicant/tour only. Waiver fee available up until final date of registration.

CUSTOMIZED GROUP ITINERARIES: Tours in our brochure are pre-packaged with per person rates that include everything that you see listed. If you wish to add, delete, or change the itinerary in any way, our staff will be happy to alter the itinerary to fit your special needs for your group. Also, if you would like to go on a tour that you don't see listed, just let us know and we will design a tour just for your group.

RIGHT TO REMOVE: Celebration Tours II reserves the right to refuse transportation to any individual under the influence of an intoxicating substance or whose behavior is disruptive as to make him or her objectionable to other passengers.

PARKING: Celebration Tours II does not own, operate, or manage the locations we use for picking up and dropping off tour passengers and as such parking is at your own risk.

DEPARTURES & ARRIVALS: Listed departure and arrivals times are approximate. A detailed, exact itinerary will be sent to you a week prior to trips departure with pickup/drop-off times and bus location. Upon completion of each tour, all passengers will be dropped off at the same location of their departure. Subsequent drop-offs will be made in reverse order of departure locations listed for each tour.

PASSPORTS: Passports are required for all trips entering Canada.

HEALTH/MOBILITY RESTRICTIONS: All tours may involve considerable walking in variable weather, climbing stairs, and getting on and off transportation vehicles. By making a deposit for the tour, the tour participant certifies that he or she does not have any mental, physical, or other condition or disability that would create a hazard for himself or herself or for other tour participants. Persons with any such disability or condition must be self-sufficient or must travel with a companion who will provide all needed assistance and assume total responsibility for their well-being and participation in the events of the tour.